Companion Cards

The Companion Card Program is designed to assist people with a significant, permanent disability who need a companion to provide attendant care support to attend community venues and activities. Presentation of the card to affiliated venues entitles their companion to free admission when assisting the cardholder.

Benalla Rural City Council has been affiliated with the Companion Card Program since 2005 and ensures all of its owned, managed or funded venues, events and activities adhere to the terms and conditions of the program.

For more information call the Companion Card Program on 1800 650 611.

Parking permits

If you are a permanent resident of the Benalla Rural City and have a disability, you may be eligible for a disabled person’s parking permit. For further information contact the Benalla Rural City Council Customer Service Centre on (03) 5760 2600.

Disclaimer:
This publication has been compiled from various sources. This publication may be of assistance to you, but the various source providers and the Benalla Rural City Council and its employees do not guarantee that the publication is without flaw of any kind or is wholly appropriate for your particular purposes and therefore disclaims all liability for any error, loss or consequence which may arise from you relying on any information in this publication.

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Getting around in Benalla

Whether you are a visitor to Benalla or a resident, the Benalla City Centre Mobility Guide will assist you to travel around the city in a safe, easy, accessible and enjoyable way. The Map is designed for everyone, including people with a mobility impairment who have trouble negotiating the physical environment and may require the use of a scooter or wheelchair to get around.

Community transport

Transport assistance may be available to people who meet Home and Community Care (HACC) or Commonwealth Home Support Program (CHSP) eligibility guidelines. For further information contact the Council on (03) 5760 2600.

Maxi taxi

Benalla has a wheelchair taxi service. For bookings contact Benalla Taxi Service (03) 5762 3333.

Multipurpose taxi program

This State Government program gives half price taxi fares up to $60 per trip for people who have a permanent disability that prevents them from independently accessing public transport. For more information contact 1800 638 802 or visit www.taxi.vic.gov.au