

community CONNECT

Waste during coronavirus restrictions

During the COVID-19 restrictions, you will have noticed that our kerbside waste collection services have not changed. This is because they are essential services for you.

We recognise there are more people in many households because of COVID-19 restrictions and this may lead to additional waste.

We encourage you to compact your rubbish before you place it in the bin. Avoid compacting it once it's in the bin,

as this can lead to the rubbish getting stuck and not emptying properly.

The Benalla Landfill and Resource Recovery Centre (Benalla Landfill) also remains open. You can continue to take your waste to the facility. The only difference is that we are only accepting card payments, not cash. This is to protect you and our staff.



Staying safe around household waste

HELP STOP THE SPREAD

Coughing and sneezing? Managing contaminated waste is critical during this pandemic.

We're asking residents to dispose of items by treating as contaminated waste:

- tissues
- masks
- gloves
- cleaning cloths

To dispose of these items, seal them in a plastic or paper bag and place

in your red-lid general waste bin (not your recycle or green waste bins). Any other items that have mixed with contaminated waste should be treated the same way and disposed of in the general waste bin.

Wash your hands before and after you handle contaminated waste.

Be sure to not overfill the bags or the bin. We recognise that as people are home more, there may be more rubbish going into your kerbside collection bin. It is important that you don't overfill your bins, as this could lead to the contents spilling.

PUT YOUR BIN OUT SAFELY

The EPA has advised householders to wash their hands before and after putting out their household waste collection bins.

Always leave your bin at a convenient place at the roadside to help contractors reach the bins without having to manually handle them.

PUTTING OTHER PEOPLE'S BINS OUT SAFELY

If you put the bin out for your neighbour, friend or family member,

the EPA recommends wearing gloves to help stop the spread of coronavirus.

If you don't have access to gloves, be sure to wash your hands before and after you handle the bins. Keep your own hands clean for your safety and keep the bins clean for the safety of others.

Go directly to [epa.vic.gov.au](https://www.epa.vic.gov.au) for information about how to manage your household waste.

Download the BRCC Waste App



Which bin should go out tonight? Red lid or yellow? Can I put this in the green bin? You'll never have to guess again with a new app that helps keep track of when to put your bins out, how to recycle correctly and how to dispose of less common items.

The Waste App has:

- a personalised waste calendar for your address
- the ability to set up collection reminders
- a guide to help determine what goes in which bin
- an A-Z list of items and how to dispose of them
- forms for common issues, including damaged bins and reporting illegal dumping.

Download the BRCC Waste App the the Apple App Store and on Google Play.

Stay safe at the Resource Recovery Centre

The Landfill remains open and you are not restricted from using the Landfill, provided you strictly adhere to physical distancing requirements.

Under the Victorian Government's public health directions, you should only go to the Landfill if your trip is considered essential. Access to transfer stations to dispose of household waste from a general tidy up is not considered an essential activity.

Essential activities may include:

- Businesses that require access to a transfer station as part of running their business
- Disposal of waste from properties that do not receive any kerbside waste collection services
- Where stockpiling waste on your property may pose a safety hazard

Stay home. Protect the health system. Save lives. Please consider if your visit to the Landfill can wait until circumstances change. Do not attend if you are unwell, and ensure you follow physical distancing rules.

