

## Impacts of COVID-19

Survey respondents shared that COVID-19 had affected them in a number of ways:



Social impact



Emotional impact



Economic impact



Not affected

Other COVID-19 impacts included travel bans, access limitations to health services impacting wellbeing, homeschooling challenges, inability to volunteer and work/life balance changes.

### Top 3 unexpected positive outcomes



46%  
Home improvement opportunities



43%  
Reduced travel



40%  
Saving money

### Top 3 areas for Council to focus on in our recovery from COVID-19



51%  
Help people to reconnect to their community



47%  
Support and advocacy for mental health



45%  
Opening up council services and programs



44% of respondents who filled in a survey would like to continue to contribute to further Council Planning.

## Where you will be able to have your say ...



Online



Listening posts



Community events



Postcards

We want to hear your thoughts!

What do you think the Council's priorities should be over the next four years? Keep your eye out for opportunities to contribute to our Council Plan 2021-2025.

Full survey results are available on our website:

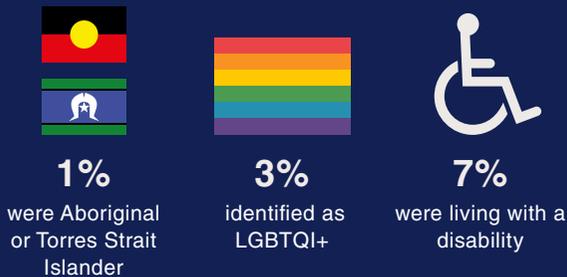
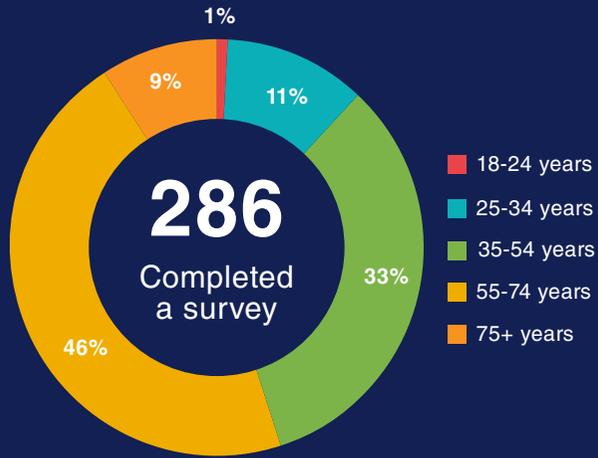
[www.benalla.vic.gov.au](http://www.benalla.vic.gov.au)

# Council Plan Community Survey Results Summary



The 2021-2025 Council Plan Community Survey was the first of many opportunities our community will have to contribute to Benalla Rural City Council's priorities over the next four years. This initial survey was taken between November 2020 and January 2021. We know there are many community members who still have their thoughts and ideas to contribute. Over the coming months we'll make sure everyone in our community has the chance to be heard.

## Who we have heard from so far...



The Council Plan Community Survey asked people to share the services of importance to them and also to rate the value and progress of current Council Plan priorities.

## Top 10 Council services that survey respondents had accessed in the past two years



## Top 3 valued Council Plan priorities

Respondents were asked to rate what they felt was important to the community and what they personally found important.

### Important to the community



### Important to respondents and their family



## Rating the progress of current Council Plan priorities

### Highest 3 progress ratings



### Lowest 3 progress ratings

