5. Visitor Information Centre Redevelopment

SF/664

Dom Testoni - Chief Executive Officer

PURPOSE OF REPORT

The report presents for information on the Benalla Visitor Information Centre Redevelopment project pending release of the construction tender in September 2021.

BACKGROUND

The Benalla Visitor Information Centre at 14 Mair Street, Benalla includes visitor servicing, being the provision of regional dispersal information and retail sales for visitors and residents, the Costume and Kelly Museum and work rooms for the Benalla Historical Society.

The venue attracts between 12,000 and 15,000 people per year, of which between 3,000 and 4,000 visit the Costume and Kelly Museum.

At its meeting on 23 June 2021 the Council considered a report which presented details of a project, 'Visitors, Cinema and History for Benalla', to co-locate the existing Benalla Cinema within an expanded Visitor Information Centre and Costume and Kelly Museum building.

The project will improve display space, enhance visitor engagement and enrich the Benalla Cinema experience.

The project will also provide Benalla Rural City with a financially sustainable cinema into the future, a thriving, contemporary visitor servicing space, destination Museum and a new and modern cafe. The relocation of Benalla cinema aims to increase patronage from the current 15,000 per year to 30,000 over time.

The Visitor Information Centre is a major dispersal point for visitors to Benalla Rural City. It plays an important role in ensuring visitors stay longer and see more in our region, thus contributing in a direct and positive way to the visitor economy.

The Visitor Information Centre occupies a premium space on the foreshore of Lake Benalla well within walking distance of the central business district and retail precinct.

The visitor servicing function is accessed by both visitors and permanent residents for region-wide visitor and general information.

At the meeting the Council resolved: "That the Visitors, Cinema and History for Benalla project be approved".

DISCUSSION

After the Council meeting, Brandrick Architects were engaged to complete the detailed design and development of the project and prepare documentation for the release of the construction tender.

Concept images of the project are attached as **Appendix 1**. Floor plans are attached as **Appendix 2**.

The project is scheduled to be completed by mid-2022. Construction will be managed by the Council's Assets and Infrastructure team and overseen by a project control group comprising councillors, staff and representatives from the Benalla Historical Society.

COUNCIL PLAN 2017-2021 (2019 REVIEW) IMPLICATIONS

Engaging and Accessible Places and Spaces

 We will provide community places and spaces to meet the needs of our community and focus on thoughtfully planned growth to maintain and enhance the high amenity and character of our Rural City.

Connected and Vibrant Community

- Maintain and capitalise on the Lake Benalla precinct encouraging and promoting tourism and population attraction
- Actively support and promote tourism events across Benalla Rural City.
- In partnership with key stakeholders develop a Benalla Rural City Tourism and Events strategy.
- Keep our community informed about the range and availability of our services and functions.

POLICY IMPLICATIONS

- A thriving, contemporary visitor space aims to support increased visitor dispersal and yield in growing the Benalla Visitor Economy.
- An enhanced Museum space supports the presentation of the Ned Kelly sash, knowing the Ned Kelly tourism experience has the ability to attract both domestic and international visitors, and drive strong outcomes to the local visitor economy.
- Increased economic development with the inclusion of a new café will service the visitor economy and local community.
- A modern purpose-built cinema to ensure the community has continued access to this valued recreational past time.

FINANCIAL IMPLICATIONS

This is a \$2.014 million project, to which the Victorian Government has committed \$875,000 and the Australian Government \$115,000. The balance is funded by the Council with the project forecast to be delivered in the 2021/22 financial year.

Recommendation:	
That the report be noted.	

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Concept Image 1



Concept Image 2





