

Council NEWS

April 2020

BENALLA
RURAL CITY

MAYOR'S MESSAGE

Thank you to all those who are protecting yourselves and others by staying home wherever possible. If you can't avoid going out, remember to practise good flu hygiene and avoid close personal contact. Together we can help slow the spread of coronavirus and keep our families, friends, neighbours and community safe.

It makes me proud to see our community banding together in this

time of crisis to help and support each other. We must particularly remember to check up on the most vulnerable among us; the elderly, those with health issues and those who are struggling financially. Now is certainly a great time to practice those Random Acts of Kindness.

This lockdown will cause difficulties for many of you. Comprehensive information on financial and health

concerns including support for businesses and employees can be found on Council's website **benalla.vic.gov.au**

Please stay safe and well.

Cr Danny Claridge
Mayor



COVID-19 WHAT DO I NEED TO KNOW?



The coronavirus situation is rapidly evolving. This is unusual for all of us and it impacts the way we live, communicate and work.

If you are looking for information on the Coronavirus, we have links at **benalla.vic.gov.au**



I don't have the internet. What can I do?

The internet is the best place to get up-to-date information. There are many people in our community who can't access it.

If you have a friend or family member who doesn't have access to the internet, please find out what information they may need and share it with them in other ways, such as a phone call.

If you don't have access to the internet, ask someone you know and trust to help you stay informed.



I'm feeling worried and anxious. What can I do?

Coronavirus is changing the way we live, work and communicate which can cause stress, anxiety and concern.

If you or someone you know needs support, seek it through one of the many resources available. Some are listed at **benalla.vic.gov.au**

BUSINESS SUPPORT



My business has been impacted. Where can I get support?

Both the Federal and Victorian governments have made support packages available for a range of business sizes and types.

The best place to get information is **business.gov.au** and **business.vic.gov.au**



Where can I get support for my employees?

The Federal Government has released JobKeeper Payment subsidies for impacted businesses to be able to continue paying their employees.

Information on this is available at **business.gov.au**

If you are an employee and don't qualify for the JobKeeper Payments, information is also available at **business.gov.au** for what you may qualify for.



WHAT COUNCIL SERVICES ARE IMPACTED?

Even though our doors are closed, we're still working hard to deliver services to our community.

The Council is working closely with Benalla Health, aged care facilities, medical practices, Victoria Police, business representatives and State Government agencies in its response to the COVID-19 pandemic.

As the situation evolves, Council is changing the way it delivers certain services.

What Council buildings are closed?

Council buildings that have closed to the public include;

- Customer Service Centre
- Benalla Art Gallery
- Benalla Library
- BPACC
- Visitor Information Centre
- Senior Citizens' Community Centre

Many of the services delivered from these buildings are still available. **Go to benalla.vic.gov.au or call 03 5760 2600 for more information.**



Benalla Landfill and Resource Recovery Centre and Bin Collection

Your bins will be collected as normal.

The Benalla Landfill and Resource Recovery Centre is also operating as usual but only accepting card payments at this time, not cash.



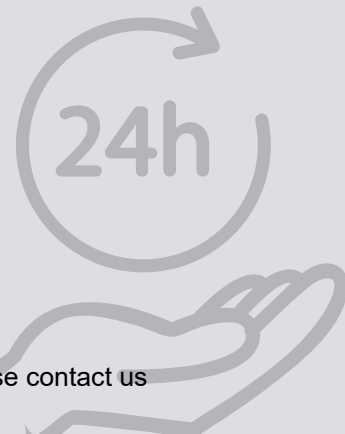
Community Care services

The way a number of our community services are delivered has changed.

This includes:

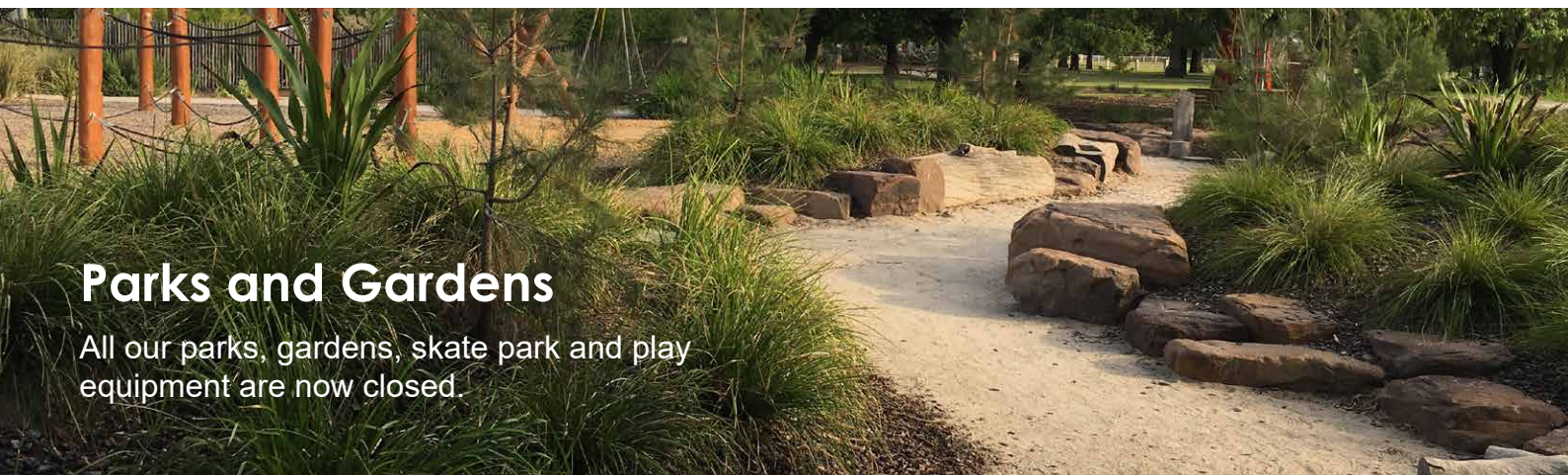
- Aged and Disability services
- Home Support services
- Meals on Wheels
- Regional Assessment services
- Maternal and Child Health services
- Family Services

We have contacted people who are impacted directly. If you are not sure if this impacts you, please contact us on 5760 2600.



Parks and Gardens

All our parks, gardens, skate park and play equipment are now closed.



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www.benalla.vic.gov.au

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