## REQUEST FOR RATES REFUND

**Lodgement Details** 



Email counc	il council@benalla.vic.gov.au							
	PO Box 227 Benalla VIC 3671							
Applicant Details								
Full Name								
Postal Address								
Phone Number			Email					
Receipt and Payment Details (when the overpayment was made)								
Receipt/Referen	ce No.							
Property Addres	ss							
Receipt Date			Amount					
Screenshot of bank statement transaction preferred.								
Further information may be required to verify some payments.								
Bank Account Details								
Financial Institu	Institution				BSB No.			
Name on Accou	ame on Account				Account No.			
Payee Authorisation Details								
I, (print name), request to be refunded the amount of \$ for the overpaid rates and/or change on my account as provided on this form.								
Please make the payment into my nominated bank account, the details of which have been provided above.								
Signature:		Date						

Collection Notice: The personal information requested on this form is being collected by Council for the purpose of processing this request. The personal information will be used by Council for that primary purpose or directly related purposes. The information may also be used to update Council's customer databases to assist Council in discharging its functions or providing services. The personal information collected will not otherwise be disclosed unless permitted or required by law. If the information is not collected we are unable to process your application and provide the service sought by you. Requests for access to and/or amendment of personal information should be made to Council's Privacy Officer.